

On the crest of a wave

The Connemara Coast Hotel was recently awarded with the Optimus Mark of Best Practice Award.

It was presented to General Manager Ann Downey and Deputy General Manager Anne Delaney at the recent awards ceremony in Galway. It is the third time the hotel has been honoured with the award, which is developed by Fáilte Ireland.

"We are delighted to receive this award. It is a welcome recognition of our commitment at the Connemara Coast Hotel to providing guests with the highest standards of professional service, hotel facilities and amenities which invariably exceed their expectations," said General Manager Ann Downey.

The **Optimus** programme is a national quality standard for the Irish tourism industry. The aim is to help tourism establishments achieve excellence in every aspect of their business by providing a practical approach to improving business and customer service.

The Connemara Coast Hotel is spectacularly set on the shores of Galway Bay, with views of the Aran Islands and the Burren in the distance while still only ten minutes from Galway City. An ambiance of quality, style and luxury prevails throughout the hotel from its relaxing lounges to its award winning bars and restaurants.

The hotel boasts extensive leisure facilities, which include an 18-metre swimming pool, gymnasium, Jacuzzi, beauty treatment rooms and an outdoor Canadian hot tub – the ideal place to unwind and watch the sun set over Galway Bay.

The Connemara Coast Hotel is part of the Sinnott Group, which also includes Brooks Hotel located in the fashionable heart of Dublin city centre.

For more information, visit www.sinnotthotels.com or call 091-592108.



Photographed at the **Optimus** Mark of Best Practice Award were (LtoR): Tony Lenehan, Fáilte Ireland, Anne Delaney and Ann Downey, The Connemara Coast Hotel, and John Concannon Fáilte Ireland. *Photo: Derek Cullen Fáilte Ireland*