



Prestigious awards for four Galway hotels

FOUR Galway hotels were honoured at the **Fáilte Ireland Optimus** Awards.

The Business Excellence Award went to the Galway Bay Hotel while the Ardilaun Hotel, the Connemara Coast Hotel and the Claregalway Hotel received the Mark of Best Practice.

The hotels received their awards for special recognition for their ongoing commitment to continuous improvement and business excellence. The **Optimus** programme, developed by **Fáilte Ireland**, aims to help **tourism** establishments achieve excellence in every aspect of their business by providing a practical approach to improving the quality, value and delight that visitors experience during their stay in **Ireland**.

Tony Lenehan, Head of Food, Hospitality and Standards, **Fáilte Ireland** stressed the importance of **Optimus** in the current trading conditions.

"I would like to congratulate all four Galway Hotels on their achievement. Not just on the accolade that they have received today but on their business acumen, which has seen them embrace a management framework that brings tangible business benefits," he said.



FOUR Galway hotel wins: Receiving the **Fáilte Ireland Optimus** Awards were (back) John Ryan and Maria Kelly, The Ardilaun Hotel; Ann Downey and Anne Delaney, The Connemara Coast Hotel; Dan Murphy, The Galway Bay Hotel; (front) Michelle Bell, Claregalway Hotel; Marie Conroy, The Galway Bay Hotel and Fiona Monaghan, Head of Operations, **Fáilte Ireland** in the West.