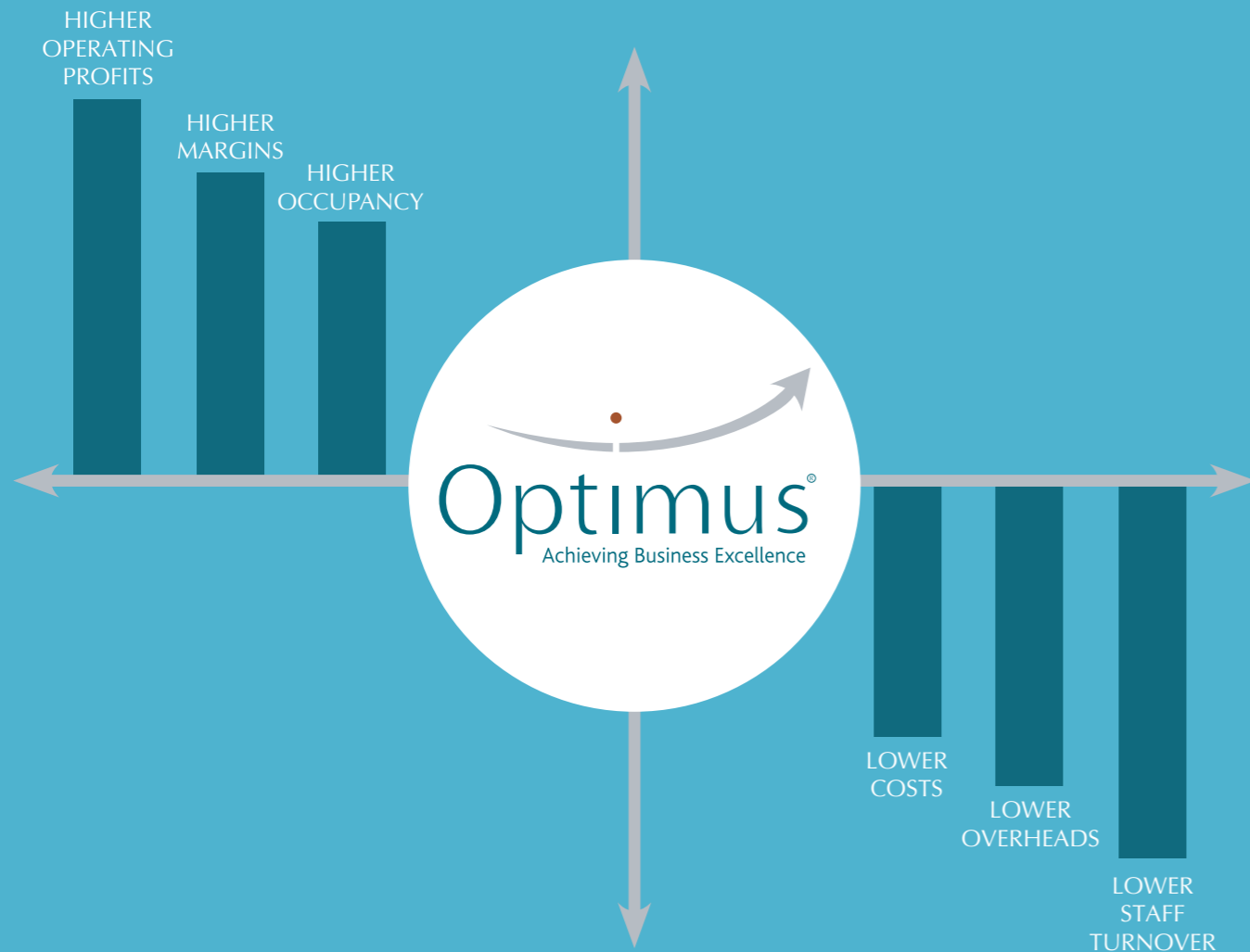


EXPERIENCE THE HIGHS AND LOWS OF OPTIMUS



OPTIMUS GIVES YOUR BUSINESS THE EDGE!

Optimus is the National Standard for Best Practice and Excellence in the Irish Tourism and Hospitality industry. It was developed by Fáilte Ireland to support businesses in becoming more competitive, productive and profitable. The Optimus model provides businesses with an established formula for achieving success and a framework to monitor progress and measure performance improvements.

Optimus has already helped hundreds of Irish hotels and tourism businesses to achieve world class standards of product and service thus enabling them to compete effectively in a competitive marketplace so don't get left behind.

Want to know more?

To find out how Optimus can help you achieve better business performance, contact the Optimus team at:
Dublin 01-8847700
Email info@optimus.ie



Optimus®
Achieving Business Excellence

OPTIMUS NATIONAL AWARDS CEREMONY

1st July 2010
Clontarf Castle Hotel



 Service Excellence Award



Carrigaline Court Hotel

Carrigaline, Co. Cork
General Manager
- *Jerry Healy*
Optimus Co-ordinator
- *Sarah O'Regan*

Crowne Plaza Dublin Blanchardstown

The Blanchardstown Centre,
Blanchardstown, Dublin 15
General Manager
- *Pius Furlong*
Optimus Co-ordinator
- *Jane Short*

Menlo Park Hotel

Terryland, Headford Road, Galway
General Manager
- *Elaine Brennan*
Optimus Co-ordinator
- *Connie MacDermott*

Mespil Hotel

Mespil Road, Dublin 4
General Manager
- *Martin Holohan*
Optimus Co-ordinator
- *Monica Chawke*

Mount Wolseley Hotel, Spa and Country Club

Tullow, Co. Carlow
General Manager
- *Odhran Lawlor*
Optimus Co-ordinator
- *Tina Swanton*

Oriel House Hotel

Ballincollig, Co. Cork
General Manager
- *Breda Keane*
Optimus Co-ordinator
- *Tina Hawkins*

Quality Hotel & Leisure Club, Clonakilty


Clogheen Road, Clonakilty, Co. Cork
General Manager
- *David Henry*
Optimus Co-ordinator
- *Jason Hegarty*

Slieve Russell Hotel, Golf and Country Club

Ballyconnell, Co. Cavan
General Manager
- *Tony Walker*
Optimus Co-ordinator
- *Kathiona Crowe*

Sligo Park Hotel


Pearse Road, Sligo
General Manager
- *Gerry Moore*
Optimus Co-ordinator
- *Monica Chawke*

 Mark of Best Practice



The Lake Hotel

On Lake Shore, Muckcross Road,
Killarney, Co. Kerry
General Manager
- *Niall Huggard*
Optimus Co-ordinator
- *Sarah Mannix*

 Business Excellence Award



Delphi Mountain Resort

Leenane, Co. Galway
General Manager
- *Rory Concannon*
Optimus Co-ordinator
- *Nicola Slyne*

The Dualway Group

Keatings Park, Rathcoole, Co. Dublin
Director
- *David McConn*
Optimus Co-ordinator
- *Linda McConn*