



Top honour for Sligo Park Hotel

One of Sligo's top hotels – Sligo Park Hotel - was amongst a group of twelve **tourism** establishments honoured at the **Fáilte Ireland Optimus Awards** held in Dublin's Clontarf Castle Hotel. The hotel received the 'Service Excellence Award' as special recognition for their ongoing commitment to continuous improvement and a first class customer experience.

The recipients were from throughout the country, representing seven counties in all. The individual performances of the award winner, reflect well on the tourism industry's willingness to embrace change and innovation towards self-improvement by providing a practical approach to improving the quality, value and delight that visitors experience during their stay in Ireland.

Commenting at the Awards ceremony, Monica Chawke, **Optimus** Co-Ordinator, Sligo Park Hotel, said: "The **Optimus** programme is excellent and a great training tool for staff who do not have previous industry experience. It puts structures in place which greatly assist the day to day running of the hotel."



Sligo Park Hotel was honoured at the **Fáilte Ireland Optimus Awards** held in Dublin's Clontarf Castle Hotel. Pictured (l. to r.) receiving the 'Service Excellence Award' from Rosaleen Fitzpatrick, **Fáilte Ireland** are Monica Chawke and Janet Moore, Sligo Park Hotel. (Derek Cullen - **Fáilte Ireland**)